

NFIP Toll-Free Phone Numbers for: North Carolina

WYO Company as of 5/6/2016	Claims Inquiry Toll-Free Number	Policy Inquiry Toll-Free Number	Flood Processing Vendor
Allstate Insurance Company	(888) 202-3716	(800) 527-2634	National Flood Services Kansas
Allstate New Jersey Insurance Company	(888) 202-3716	(800) 527-2634	National Flood Services Kansas
American Strategic Insurance Corporation	(866) 511-0793	(866) 511-0793	E-Ins
ASI Lloyds	(866) 511-0793	(866) 511-0793	E-Ins
ASI Select Insurance Corporation	(866) 511-0793	(866) 511-0793	E-Ins
Assurant Specialty Property, DBA: American Bankers Insurance Company of Florida	(800) 245-1505	(800) 423-4403	National Flood Services Maryland
Auto-Owners Insurance Company	(877) 254-6819	(800) 233-1131	Torrent Technologies
Owners Insurance Company	(877) 254-6819	(800) 233-1131	Torrent Technologies
Bankers Insurance Group, DBA: First Community Insurance Company	(800) 765-9700	(866) 356-6335	BinTech Partners
Bankers Insurance Company	(800) 765-9700	(866) 356-6335	BinTech Partners
Bankers Specialty Insurance Company	(800) 765-9700	(866) 356-6335	BinTech Partners
Century-National Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Farmers Insurance Group, DBA: Fire Insurance Exchange	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Civic Property & Casualty Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Company of Arizona	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Company of Idaho	(800) 759-8656	(888) 391-2810	National Flood Services Montana

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Farmers Insurance Company of Oregon	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Company of Washington	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Exchange	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance of Columbus	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers New Century Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Foremost Insurance Company of Grand Rapids, Michigan	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Illinois Farmers Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Mid-Century Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Texas Farmers Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Truck Insurance Exchange	(800) 759-8656	(888) 391-2810	National Flood Services Montana
First American Property & Casualty Insurance Company	(800) 759-8656	(888) 920-1155	National Flood Services Montana
Hartford Fire Insurance Company	(800) 759-8656	(800) 303-5663	National Flood Services Montana
Hartford Fire Insurance Company of Midwest	(800) 759-8656	(800) 303-5663	National Flood Services Montana
Hartford Underwriters Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Homesite Insurance Company	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Indemnity Company	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of California	(877) 254-6819	(866) 535-7420	Torrent Technologies

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Homesite Insurance Company of Illinois	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of Georgia	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of New York	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of the Midwest	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Lloyd's of Texas	(877) 254-6819	(866) 535-7420	Torrent Technologies
Liberty Mutual Fire Insurance Company	(800) 814-4233	(800) 814-4233	HP Flood Insurance Services
Metropolitan Property & Casualty Insurance Company	(800) 854-6011	(800) 637-3846	National Flood Services Montana
Metropolitan Direct Property & Casualty Insurance Company	(800) 854-6011	(800) 637-3846	National Flood Services Montana
National Interstate Insurance Company	(800) 597-1866 x1328	(800) 597-1866 x1238	Seattle Specialty Ins. Services
Nationwide Mutual Fire Insurance Company	(800) 759-8656	(800) 255-8765 / (800) 233-8765	National Flood Services Montana
Harleysville Insurance Company	(800) 759-8656	(800) 255-8765 / (800) 233-8765	National Flood Services Montana
Harleysville Insurance Company of New Jersey	(800) 759-8656	(800) 255-8765 / (800) 233-8765	National Flood Services Montana
Harleysville Lake States Insurance Company	(800) 759-8656	(800) 255-8765 / (800) 233-8765	National Flood Services Montana
Harleysville Worcester Insurance Company	(800) 759-8656	(800) 255-8765 / (800) 233-8765	National Flood Services Montana
National Casualty Insurance Company	(800) 759-8656	(800) 255-8765 / (800) 233-8765	National Flood Services Montana
Nationwide Mutual Insurance Company	(800) 759-8656	(800) 255-8765 / (800) 233-8765	National Flood Services Montana

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New Hampshire Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
NFIP Direct Servicing Agent	(800) 767-4341	(800) 638-6620	No Vendor
NGM Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Main Street America Assurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Old Dominion Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Philadelphia Indemnity Insurance Company	(800) 759-8656	(800) 988-4647	National Flood Services Montana
Privilege Underwriters Reciprocal Exchange	(800) 759-8656	(800) 637-3846	National Flood Services Montana
QBE Insurance Corporation	(877) 254-6819	(877) 264-2944	Torrent Technologies
Rural Community Insurance Company	(877) 254-6819	(877) 264-2942	Torrent Technologies
Selective Insurance Company of America	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Casualty Insurance Company	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Fire and Casualty Insurance Company	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Insurance Company of New England	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Insurance Company of New York	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Insurance Company of South Carolina	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Insurance Company of Southeast	(877) 348-0552	(877) 348-0552	Torrent Technologies
Service Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana

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Occidental Fire & Casualty Company of North Carolina	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Southern Farm Bureau Casualty Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Florida Farm Bureau General Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Georgia Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Kentucky Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Louisiana Farm Bureau Casualty Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Mississippi Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
North Carolina Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
South Carolina Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Texas Farm Bureau Casualty Insurance Company	(800) 725-9472	(800) 820-3242	Wright National Flood Ins. Serv.
Virginia Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
State Auto Property & Casualty Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
The Travelers Companies, DBA: The Standard Fire Insurance Company	(800) 505-0193	(800) 356-6670	National Flood Services Montana
Universal North America Insurance Company	(877) 254-6819	(877) 826-6921	Torrent Technologies
USAA General Indemnity Company	(800) 531-USAA (8722)	(800) 531-USAA (8722)	HP Flood Insurance Services
Westfield Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Wright National Flood Insurance Company	(800) 725-9472	(800) 820-3242	Wright National Flood Ins. Serv.