



**FEMA**

W-16075

October 12, 2016

**MEMORANDUM FOR:** Write Your Own (WYO) Principal Coordinators,  
National Flood Insurance Program (NFIP) Servicing Agent, and  
Independent Adjusters

**FROM:** NFIP Clearinghouse

**SUBJECT:** Adjuster Briefing – Hurricane Matthew  
Jacksonville, FL

The Federal Emergency Management Agency (FEMA) will conduct an Adjuster Briefing in Jacksonville, FL on Friday, October 14, 2016 in response to Hurricane Matthew. A second briefing will soon be held in North Carolina. We will notify you of the North Carolina briefing in a separate bulletin.

The briefing will address coverage, limitations, and exclusions under the Standard Flood Insurance Policy (SFIP) forms, as well as prior losses, Increased Cost of Compliance (ICC), substantial damage, and any other issues that may be encountered in handling claims resulting from the recent flooding.

The location, date, and time for this free Adjuster Briefing are as follows:

**Ramada Baymeadows Hotel & Conference Center**

Embassy Ballroom  
9150 Baymeadows Road  
Jacksonville, FL 32256  
**Main** (904) 737-1700  
**Fax** (904) 737-0207

**Date:** Friday, October 14, 2016

**Time:** 3:00 p.m. – 6:00 p.m.

We request your full support and attendance at this briefing.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting