



FEMA

W-14050

September 5, 2014

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Servicing Agent

A handwritten signature in black ink, appearing to read "James A. Sadler".

FROM: James A. Sadler, CPCU, AIC
Director of Claims
National Flood Insurance Program

SUBJECT: NFIP *Flood Insurance Claims Handbook* – Updated

The NFIP *Flood Insurance Claims Handbook* (F-687) has been updated to transition from the confusing term “supplemental claim” to “request for additional payment.” This resource can be downloaded from the FEMA Library: <http://www.fema.gov/media-library/assets/documents/6659?id=2184> or ordered directly from the FEMA Distribution Center: (800) 480-2520.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: Claims