



FEMA

W-12106

November 30, 2012

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Flood Response Office – FICO 305 Somerset, NJ, FRO
Contact Information Update

Bulletin W-12098 announced the opening of a Flood Response Office (FRO) to coordinate with the WYO Companies and the NFIP Direct to provide guidance, define the scope of coverage, and assist with the re-inspection of losses. The permanent FRO telephone number is listed below.

The FRO is operating at the following location:

NFIP Flood Response Office
147 Pierce St., Ste. 2B
Somerset, NJ 08873
732-868-5481

The FRO operating hours are Monday through Friday 8:00 a.m. to 5:00 p.m. and Saturday 8:00 a.m. to 12:00 p.m. (noon). The Bureau's contact person at the FRO is iService NFIP General Adjuster Tom Valencia.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting